

2024 ANNUAL WATER QUALITY REPORT

Water Works & Sewer Board of the City of Collinsville

This publication is our commitment to keep you, our customer, informed on issues related to water service. A key component of this communication is the “Consumer Confidence Report” which is required by the Safe Drinking Water Act. This report provides information concerning the source of water, treatment techniques, and testing results.

We are committed to providing a quality drinking water that meets or exceeds all state and federal drinking water standards. The United States Environmental Protection Agency (EPA) prescribes regulations that limit the amount of certain contaminants in water provided by public water systems to ensure that tap water is safe to drink.

Testing performed January through December 2023



CONSTITUENT MONITORED	DATE MONITORED
Lead/Copper	2023
Disinfection By-products	2024

Source Water Assessment

In compliance with the Alabama Department of Environmental Management (ADEM), the Municipal Utilities Board of Albertville has completed a Source Water Assessment plan that will assist in protecting our water sources. This plan provides additional information such as potential sources of contamination. It includes a susceptibility analysis, which classifies potential contaminants as high, moderate, or non-susceptible to contaminating the water source. Public notification has been completed, and the plan has been approved by ADEM.

A copy of the report is available in our office for review during normal business hours, or you may purchase a copy upon request for a nominal reproduction fee. For further information regarding the Source Water Assessment, please call or come by our office.

Security

Everyone can do their part in securing our resources. If you observe suspicious activity please contact us immediately. This could include a breach of security systems (cut locks, doors forced open, fence damages), the presence of unauthorized personnel or changes in water quality. Thank you for your assistance in securing our water system.

More information about contaminants to drinking water and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. People at risk should seek advice about drinking water from their health care providers.

All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. MCLs, defined in a List of Definitions in this report, are set at very stringent levels. To understand the possible health effects described for many regulated constituents, a person would have to drink 2 liters of water every day at the MCL level for a lifetime to have a one-in-a-million chance of having the described health effect.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and radioactive material, and it can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water run-off, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, storm water run-off, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water.

This water system also tests our source water for pathogens, such as Cryptosporidium and Giardia. These pathogens can enter the water from animal or human waste. For people who may be immuno-compromised, a guidance document developed jointly by the Environmental Protection Agency and the Center for Disease Control is available online at www.epa.gov/safewater/cryptoh1 or from the Safe Drinking Water Hotline at 800-426-4791. This language does not indicate the presence of cryptosporidium in our drinking water. All test results were well within state and federal standards.

Based on a study conducted by ADEM with the approval of the EPA a statewide water for the monitoring of asbestos and dioxin was issued. Thus, monitoring for these contaminants was not required.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Lead in drinking water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water hotline or at www.epa.gov/safewater/lead.

Your water supply comes from one source Short Creek. It originates approximately 2 miles southeast of Hwy 227 near Lake Gunterville State Park, and travels to the Tennessee River. Water is pumped from this location to The Albertville Water Treatment Plant for purification and distribution.



WATER TREATMENT PROCESS

WATER RATES	RESIDENTIAL	BUSINESS
0 - 2,000 Gallons - \$23.32 (Minimum Charge)	0 - 2,000 Gallons - \$38.94 (Minimum Charge)	0 - 2,000 Gallons - \$11.22 PER 1000
2,000 - 5,000 Gallons - \$8.55 PER 1000	5,000 - 10,000 Gallons - \$9.45 PER 1000	2,000 - 5,000 Gallons - \$9.45 PER 1000
5,000 - 10,000 Gallons - \$7.89 PER 1000	10,000 - 15,000 Gallons - \$7.08 PER 1000	5,000 - 10,000 Gallons - \$7.08 PER 1000
10,000 - 15,000 Gallons - \$6.20 PER 1000	15,000 - 25,000 Gallons - \$4.99 PER 1000	10,000 - 15,000 Gallons - \$4.99 PER 1000
15,000 - 25,000 Gallons - \$4.16 PER 1000	25,000 - 50,000 Gallons - \$3.44 PER 1000	15,000 - 25,000 Gallons - \$3.44 PER 1000
50,000 - 150,000 Gallons - \$2.81 PER 1000	50,000 - 150,000 Gallons - \$2.81 PER 1000	50,000 - 150,000 Gallons - \$2.81 PER 1000
150,000 - 300,000 Gallons - \$2.90 PER 1000	150,000 - 300,000 Gallons - \$2.90 PER 1000	150,000 - 300,000 Gallons - \$2.90 PER 1000
300,000 or more Gallons - \$2.00 PER 1000	300,000 or more Gallons - \$2.00 PER 1000	300,000 or more Gallons - \$2.00 PER 1000
55% of Water Bill	55% of Water Bill	55% of Water Bill

BILLING IS BASED ON MONTHLY USAGE:

• Billing is based on monthly usage and is included in your monthly utility bill from Water Works & Sewer Board of the City of Collinsville, and due on the 10th of each month. This bill shows your monthly usage and cost. Failure to receive a bill is not a release of payment obligation. If bill is not paid within ten days of due date, service may be discontinued without further notice. A \$50 charge for reconnection must be paid before service will continue.

Billing and Paying Your Bill

- Payment can be made by mail, in our office, or after hours in our night depository located on the front porch to the right of the front door. We ask you please write your account number on your check to ensure proper credit to your account.
- Online payment website <http://www.collinsvillewater.com/>
- We are set up to take debit and credit card payments.
- For information on reading your meter, when we read it each month, or any other question, please contact us and we will be glad to assist you: (256) 524-2188, after hours (256) 524-2135.

General Information

Employees:

Mike McPherson
 Manager

Matthew Barksdale
 Vice-Chairman

Michael Glenn
 Chairman

Munsey Box III
 Chairman

James Coker
 Vice-Chairman

Thomas Barksdale
 Vice-Chairman

Justin Foster
 Vice-Chairman

Jack G. Weaver Jr.
 Vice-Chairman

Board of Directors:

Tim D. Hawkins
 Sec./Treasurer

Mike McPherson
 Manager

Matthew Barksdale
 Vice-Chairman

Michael Glenn
 Chairman

Munsey Box III
 Chairman

James Coker
 Vice-Chairman

Thomas Barksdale
 Vice-Chairman

Justin Foster
 Vice-Chairman

Jack G. Weaver Jr.
 Vice-Chairman

Office Hours:
 8:00 A.M. - 12:00 P.M.
 1:00 P.M. - 4:30 P.M.
 MONDAY THROUGH FRIDAY

SEWER RATES

RESIDENTIAL CUSTOMERS: \$15.50 (flat rate)

SMALL COMMERCIAL: 0 - 2,000 Gallons - \$19.00

LARGE COMMERCIAL: 2,000 or more - \$2.00 PER 1000

55% of Water Bill