

Billing and Paying Your Bill

• Billing is based on monthly usage and is included in your monthly utility bill from Water Works & Sewer Board of the Town of Collinsville, and due on the 10th of each month. This bill shows your monthly usage and cost. Failure to receive a bill is not a release of payment obligation. If bill is not paid within ten days of due date, service may be discontinued without further notice. A \$25 charge for reconnection must be paid before service will continue.

BILLING IS BASED ON MONTHLY USAGE:

WATER RATES

RESIDENTIAL RATES: 0 - 2,000 Gallons - \$19.93 (Minimum Charge)
2,000 - 5,000 Gallons - \$8.38 PER 1000
5,000 - 10,000 Gallons - \$7.74 PER 1000
10,000 - 15,000 Gallons - \$6.08 PER 1000
15,000 or more Gallons - \$4.08 PER 1000

BUSINESS RATES: 0 - 2,000 Gallons - \$35.17 (Minimum Charge)
2,000 - 5,000 Gallons - \$11.00 PER 1000
5,000 - 10,000 Gallons - \$9.26 PER 1000
10,000 - 15,000 Gallons - \$8.32 PER 1000
15,000 - 25,000 Gallons - \$6.94 PER 1000
25,000 - 50,000 Gallons - \$4.89 PER 1000
50,000 - 150,000 Gallons - \$3.37 PER 1000
150,000 - 300,000 Gallons - \$2.84 PER 1000
300,000 or more Gallons - \$2.75 PER 1000

- 4% Utility Tax is charged on the water portion of your bill
- Late Penalty – 10% of water usage charges

SEWER RATES

RESIDENTIAL CUSTOMERS: \$14.50 (flat rate)
SMALL COMMERCIAL: 0 - 2,000 Gallons - \$18.00
2,000 or more - \$2.00 PER 1000
LARGE COMMERCIAL: 55% of Water Bill

Employees:

Mike McPherson
Manager

Matthew Barksdale
Serviceman

Michael Glenn
Serviceman

Tim D. Hawkins
Sec/Treasurer

Board of Directors:

Munsey Box III
Chairman

Tom Tolbert
Vice-Chairman

James Coker
Thomas Barksdale
Jack G. Weaver Jr.

OFFICE HOURS:

8:00 A.M. - 12:00 P.M.
1:00 P.M. - 4:30 P.M.

MONDAY THROUGH FRIDAY